

**ENERGY ASSISTANCE PROGRAM  
MANAGEMENT MONITORING SUMMARY  
Year-To-Date SFY 2020**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	YTD AVERAGE	YTD TOTAL
<b>CASE PROCESSING</b>															
<b>UNPROCESSED APPLICATIONS**</b> (Carry Forward from Prior Months)	608	1,774	1,724	1,899	1,546	1,050	887	1,254	925	844	1,211	1,165		1,241	
<b>APPLICATIONS***</b> (Received in Current Month)	3,542	3,550	3,346	3,034	2,357	2,366	2,888	2,399	2,325	2,504	2,293	2,284		2,741	32,888
<b>Missing Decisions ****</b>	11	43	42	59	29	30	58	35	31	72	57	3			470
<b>% Change-Same Month/Prior Year</b>	8%	2%	27%	10%	-1%	-1%	2%	0%	-24%	-18%	-26%	-3%		-2%	
(New Applications Projected)*	3,404	3,784	3,150	2,947	2,515	2,445	2,807	2,556	3,027	3,028	3,082	3,307		3,004	36,052
<b>CASE DECISIONS</b> (Made in the Current Month)															
(Case Decisions Projected)	2,023	2,618	2,380	2,618	2,142	2,499	2,499	2,261	2,618	2,618	2,380	2,618	1,190	2,440	30,464
<b>Filled Caseworker Positions (Avg)</b>	17	17	16	16	17	17	17	17	17	15	15	15		16	
<b>Applications Approved</b>	1,738	2,244	1,991	2,112	1,788	1,645	1,613	1,735	1,817	1,550	1,682	1,357	291	1,659	21,563
<b>Applications Denied</b>	736	1,463	1,326	1,442	1,094	1,100	966	1,028	886	659	844	974	432	996	12,950
<b>UNPROCESSED APPLICATIONS</b>	1,774	1,724	1,899	1,546	1,050	887	1,254	925	844	1,211	1,165	1,215		1,291	
<b>Average Days to Process a Case</b>	14	15	16	17	17	15	14	14	13	17	12	16		15	
<b>Energy Burden of Assisted HHs</b>	2.00%	2.20%	2.05%	2.05%	2.16%	2.01%	1.98%	2.18%	2.08%	2.09%	2.06%	2.15%		2.08%	
<b>FIXED ANNUAL CREDIT (FAC)</b> ANNUAL BENEFIT															
<b>FAC BENEFITS PAID</b>	\$1,339,515	\$1,861,083	\$1,658,414	\$1,767,799	\$1,419,450	\$1,303,527	\$1,243,780	\$1,362,668	\$1,394,980	\$1,241,772	\$3,883,208	\$1,920,883	\$3,459,989	\$1,835,159	\$23,857,068
<b>Universal Energy Credit (UEC)</b>	\$137,688	\$185,811	\$735,401	\$1,627,423	\$1,263,381	\$1,140,016	\$372,554	\$374,942	\$233,656	\$351,926	\$482,632	\$184,754	\$34,962	\$548,088	\$7,125,146
<b>Low Income Home Energy Assistance (LIHEAP)</b>	\$1,201,827	\$1,675,272	\$923,013	\$140,376	\$156,069	\$163,511	\$871,226	\$987,726	\$1,161,324	\$889,846	\$3,400,576	\$1,736,129	\$3,425,027	\$1,287,071	\$16,731,922
<b>AVERAGE FAC BENEFIT</b>	\$771	\$829	\$833	\$837	\$794	\$792	\$771	\$785	\$768	\$801	\$2,309	\$1,416		\$975	\$1,106
<b>UEC Funds Expended</b>	1.44%	1.94%	7.69%	17.02%	13.21%	11.92%	3.90%	3.92%	2.44%	3.68%	5.05%	1.93%	0.37%	74.52%	
<b>ARREARAGE (ARR) PAYMENTS</b> ONCE IN A LIFETIME															
<b>CASE DECISIONS -CURRENT MONTH</b>	191	323	279	352	248	222	182	187	189	167	215	204	63	217	2,822
<b>Applications Approved</b>	137	236	208	265	191	170	136	134	143	133	170	154	45	163	2,122
<b>Applications Denied</b>	54	87	71	87	57	52	46	53	46	34	45	50	18	54	700
<b>ARREARAGES PAID</b>	\$42,725	\$88,180	\$77,857	\$104,336	\$67,666	\$53,768	\$53,271	\$46,470	\$54,662	\$52,115	\$57,702	\$65,446	\$20,037	\$60,326	784,235
<b>Universal Energy Credit (UEC)</b>	\$42,398	\$86,139	\$76,940	\$102,971	\$66,030	\$53,654	\$52,357	\$45,469	\$34,394	\$51,496	\$56,433	\$63,755	\$19,496	\$57,810	751,532
<b>Low Income Home Energy Assistance (LIHEA)</b>	\$327	\$2,041	\$917	\$1,365	\$1,636	\$114	\$914	\$1,001	\$20,268	\$619	\$1,269	\$1,691	\$541	\$2,516	32,703
<b>AVERAGE ARREARAGE PAYMENT</b>	\$312	\$374	\$374	\$394	\$354	\$316	\$392	\$347	\$382	\$392	\$339	\$425	\$445	\$373	\$370
<b>TOTAL BENEFITS (FAC + ARR)</b>															
<b>TOTAL BENEFITS PAID</b>	\$1,382,240	\$1,949,263	\$1,736,271	\$1,872,135	\$1,487,116	\$1,357,295	\$1,297,051	\$1,409,138	\$1,449,642	\$1,293,887	\$3,940,910	\$1,986,329	\$3,480,026	\$1,895,485	\$24,641,303
<b>Universal Energy Credit (UEC)</b>	\$180,086	\$271,950	\$812,341	\$1,730,394	\$1,329,411	\$1,193,670	\$424,911	\$420,411	\$268,050	\$403,422	\$539,065	\$248,509	\$54,458	\$605,898	\$7,876,678
<b>Low Income Home Energy Assistance (LIHEA)</b>	\$1,202,154	\$1,677,313	\$923,930	\$141,741	\$157,705	\$163,625	\$872,140	\$988,727	\$1,181,592	\$890,465	\$3,401,845	\$1,737,820	\$3,425,568	\$1,289,587	\$16,764,625
<b>AVERAGE TOTAL BENEFIT</b>	\$795	\$869	\$872	\$886	\$832	\$825	\$804	\$812	\$798	\$835	\$2,343	\$1,464		\$1,011	\$1,143

\*B&S Projections as of June 26, 2019

\*\* Applications with a date prior to July 1st for the month of July only.

\*\*\*Does not include carryover of 650 from FY19.

\*\*\*\*Missing Decisions are applications that have previously had a decision on them and a subsequent application has been received.

Average Monthly Benefit

Actual Average Benefit per client

^ Note: BO of \$160 per HH is included in this amount

^^ Note: Of the total amount issued \$3,062,560 was CARES Act Funding